



365 ARCHITECHS

# **365 Architechs and the United Nations Sustainable Development Goals**

*Together we can change the world*

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# Foreword

There is an urgent need to address to some of the most formidable challenges facing the world today. The United Nations (UN) created the Sustainable Development Goals (SDGs) in 2015 in response to these challenges, outlining 17 global goals to achieve by 2030.

Every individual, organisation and government have a role to play and 365 Architechs, although a small business, can contribute to a wider response by all.

As a technology provider, 365 Architechs see technology generally as an accelerator for diversity, inclusion, responsibility and ethical behaviour as well as fostering corporate agility and resilience.

There is growing momentum around the world of alignment and reporting against the UN SDGs and 365 Architechs are committed to acting on, supporting and amplifying the voice of social inclusion and economic opportunity to drive solid progress towards the goals.



**Tim Timchur**

Managing Director  
365 Architechs





## Introduction

It can seem like an impossible task for any one person, organisation or government to set the world on a path for peace, prosperity and opportunity, yet the 17 Sustainable Development Goals articulate a framework for working together to achieve just that.

The novel coronavirus has deepened existing inequalities, with the most vulnerable communities being hit the hardest. While the pandemic has affected all people and communities, it has not done so equally. Existing inequalities and injustices have been exposed and aggravated.

The report card in 2020<sup>1</sup> shows that some goals were on track and some were well behind. For example, women's representation in leadership roles was increasing, although the natural environment continued to deteriorate at an alarming rate.

The COVID-19 pandemic has highlighted the fragility of our societies, and risks that continue to threaten our way of life including climate change, geopolitical tensions and cyberattacks.

There is now less than 10 years to deliver the SDGs with the UN Decade of Action underway.

Although a very small fish in a very large pond, and with the challenges greater than any one organisation to accomplish alone, 365 Architechs confirms its shared responsibility as a business and its role in society to support the goals.

This document outlines our contribution and how we are making an impact through our initiatives, programs and partnerships to empower communities and advance progress on the global sustainable development agenda.



<sup>1</sup> The Sustainable Development Goals Report 2020

## Our Impact

At 365 Architechs, we see our corporate social responsibility includes how we address and respond to the UN SDGs, yet it is part of a wider impact we have in the communities in which we work.

We are very fortunate to work together with a diverse range of organisations who all contribute to a growing, thriving global community where innovation, recognition, inclusion and advancement are central themes to the ethical business practices we support.

Our team engage directly with policymakers, and large institutions capable of bringing together disparate viewpoints and perspectives on key issues for our planet.

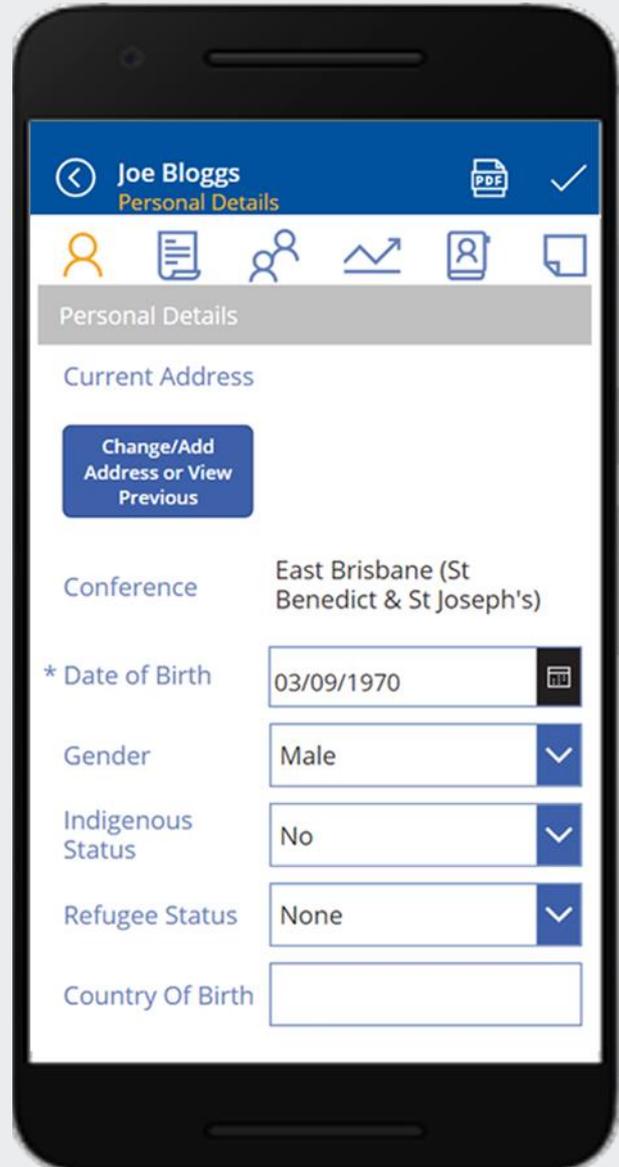
We do what we can to reduce our waste, limit our carbon footprint and generally be a sustainable organisation within our community who have granted us a licence to operate.

## SDGs Where our Software Applications Help

365 Architechs develop software solutions for many of our clients.

Some of these solutions assist those organisations to work towards the sustainable development goals and we are proud to play our part in working with these businesses and non-profit organisations.

Here is some of the work we do.





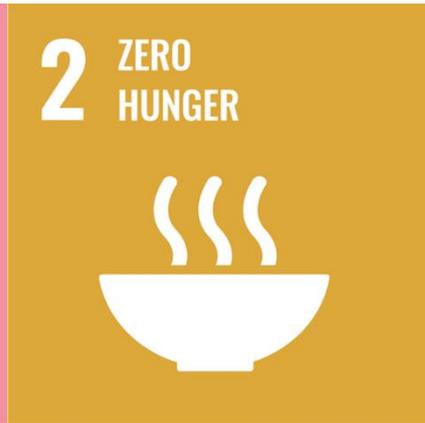
One in every six Australian young people are living in poverty<sup>2</sup>.

Where this occurs, a cycle of disadvantage can begin, with poorer educational outcomes and difficulty getting a job following, leading to poorer overall life outcomes and resulting in low income families to start the process again.

We work with many charities who provide services to support people living below the poverty line.

Our CARE application has been developed to assist these organisations by providing a client management and case management system to record the details of individuals assisted and the services provided.

This software currently tracks over 500,000 people and 1,000,000 instances of care.



Climate shocks, conflict and COVID-19 are some of the biggest threats to the global food system.

In Australia, the main groups of people requiring handouts of food are families living on a low income, the unemployed, single-parent families, the homeless and people with mental illness<sup>3</sup>.

The global pandemic has seen the casual workforce and international students added to this list.

Our CARE application, introduced in SDG 1, is also used to record details of requests for food and the fulfilment of those requests. It enables call centres to triage incoming calls and allocate volunteers to assist those in need.

Some of the charities we work with, provide food hampers during Christmas to support families with challenging circumstances. We are committed to the on-going development of solutions to support those who stand up and tackle food insecurity and its effects on people in Australia.

<sup>2</sup> According to the ACOSS/UNSW Report, *2020 Poverty in Australia*

<sup>3</sup> Foodbank Hunger Report 2020

## 3 GOOD HEALTH AND WELL-BEING



Building prosperous societies requires healthy and productive people.

Rising costs, the ageing population, gaps in infrastructure, the increasing incidence of chronic disease and inequitable access to healthcare present challenges for ensuring the health and well-being of all Australians. Depression, anxiety and other mental disorders reduce the ability of individuals realising their potential and coping with the normal stresses of life to work productively and contribute to the communities they live in.

365 Architechs have developed database applications to support organisations committed to improving the health outcomes of their clients.

These organisations work in areas such as supported in-home living, suicide prevention and early intervention programs for youth.

## 4 QUALITY EDUCATION



Education is a pathway to prosperity, mental wellness, productivity and personal fulfilment. However, it is not a level playing field. Vulnerable people, those with learning disabilities and financial hardship can struggle to access the same levels of training and education as others. The COVID-19 pandemic has completely disrupted the way students access and engage with learning providers.

We have crafted solutions for many education providers, including schools, membership organisations and registered training organisations with a focus on international students, children with primary learning disorders and continuing professional development. Our systems are also used by organisations who process tertiary admissions to higher education providers.

The global pandemic has seen a sudden and dramatic shift towards videoconferencing and online learning management systems, and 365 Architechs have been quick to respond to with remote working and collaboration systems to many organisations. We also offer online training in all our solutions.

## 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



Organisations around the world create and facilitate solutions to problems for humanity.

They do this through building resilient infrastructure, promoting inclusive and sustainable industrialization and by fostering innovation.

At 365 Architechs, we work with leading organisations to support their digital transformation journeys as we craft unique solutions to today's modern challenges.

Digital technologies have a huge role to play in empowering people within businesses to deliver on promises of a better life for all.

Some of our solutions are in place today to help our clients design and manufacture advanced medical equipment, run large physical infrastructure projects and provide innovative models to care for those less fortunate in our communities.

## 10 REDUCED INEQUALITIES



Access to basic human rights, resources, technology, education and income varies between countries and regions. These inequalities lead to significant health and economic outcomes for individuals.

An example of this is the fact that it is the most vulnerable groups of people who are being hit the hardest by the COVID-19 global pandemic.

This in turn, has a flow-on effect for financial aid provided to developing countries which gets squeezed as recessions set in.

We work with charities who work tirelessly in areas of poverty reduction, services to indigenous communities, tackling social justice issues, improving quality of life for disabled peoples and supporting ageing populations.

## 11 SUSTAINABLE CITIES AND COMMUNITIES



The places we live, work and play are critically important in ensuring they are inclusive, safe, resilient and sustainable.

Sustainable urban design, access to reasonable public transport services, wide open public spaces and safe land, water and air are required for life to flourish on our fragile planet.

As social creatures, we thrive on building communities where we share experiences, collaborate with each other and search for better lives for our children.

The very nature of communities has developed in recent times through social platforms including social media and chat-based corporate workspaces.

365 Architechs assist many organisations to enrich their team interactions through team productivity solutions, collaboration and communication tools, and group task and engagement tools.

Information is key for all businesses, and we ideate, design, develop, implement, train and support systems for turning raw data into actionable insights.

## 16 PEACE, JUSTICE AND STRONG INSTITUTIONS



Strong engaged communities can only be built on a foundation of peace, justice and strong institutions.

This is the very fabric of our modern day civilization. To provide access to justice for all requires inclusive societies with accountable institutions.

365 Architechs work together with a range of non-profit and semi-government organisations to provide basic services to the general public. We work with training organisations to develop the skills and capabilities of individuals and to foster patterns of life-long learning.

We have a particular focus on assisting organisations with improving their cybersecurity posture and data privacy issues to keep system strong and sensitive information safe.

## 17 PARTNERSHIPS FOR THE GOALS



A sustainable world for all will never be the result of a single organisation, and as a small business, we will never be in a position to lead the charge of global action. However, we recognise the important part we can play.

365 Architechs are proud to stand on the shoulders of giants and to do what we can to build our partner connections through all the organisations we have the privilege to work with.

Our clients are the vital partners we need to amplify our collective efforts. Our suppliers are another group of important relationships, without which we could not deliver the services we do. Government authorities provide the legal frameworks and regulatory environment for us to work.



## SDGs We Focus on Internally

As well as building software applications to partner with organisations to deliver benefits to societies and communities that help progress towards the sustainable development goals, there are some SDGs which we focus on internally in our small business which we see as critical to being a good corporate citizen. They are outlined here.

## 5 GENDER EQUALITY



Great progress has been made globally on giving women and girls the same opportunities as men and boys, but more work needs to be done. Appointing more women to leadership roles and ending sexual and physical violence are critical to harnessing the potential of half the world's population. In 2020, Australia's national gender pay gap is 14%<sup>4</sup>.

365 Architechs are committed to ensuring our workplaces are free of discrimination and abuse of all kinds, including those based on gender. We currently have one third of management positions held by women and one third of all team members are female.

This is a journey for us, and we are working hard to continue this trend to equality. Pay and conditions for all team members are based on merit alone without any deviation for gender.

We believe that diversity and inclusion, in all its forms, are critical to our ability to deliver the best outcomes for our clients, leveraging creative thinking, critical thinking and strategic thinking that only truly cognitive diversity can provide.

## 8 DECENT WORK AND ECONOMIC GROWTH



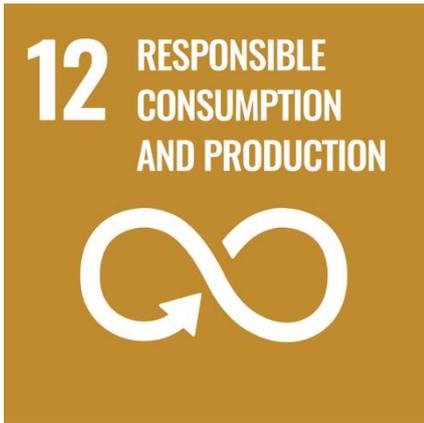
365 Architechs promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all.

We work hard on building a connected team of individuals from a variety of cultural and ethnic backgrounds to form an engaged and inclusive environment from which work can be conducted in a healthy team environment.

We rely on ethical principles and organisational mantra as opposed to lengthy, prescriptive rules, to provide a level of autonomy and freedom to team members to support each other and provide the best outcomes for our clients as we can.

Reward and recognition programs are based on effort and the achievement of shared goals, without dilution due to gender, age or background.

<sup>4</sup> Australia's Gender Pay Gap Statistics 2020



Natural resources are finite and we believe sustainable practices are important for all organisations, including ourselves.

We actively work to limit our environmental footprint through the reduction of sustainable waste by utilising sustainable disposal services in an attempt to limit electronic waste.

We favour virtual meetings where possible to reduce air pollution and reduce our carbon impact by reducing transport and travel to customer sites.

We support our local communities where we can and endeavor to continually improve our recycling efforts.

Some of our team have already invested in electric vehicles and we are conscious of our responsibilities in understanding our supply chain.



Action on climate change is essential to arrest the negative consequences of an increase to global temperatures due to greenhouse gas emissions.

We actively engage with large membership organisations and participate in working groups and committees with a focus on raising awareness and influencing policy decisions of governments.

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